Stacie Weeks, JD, MPH, Director

Theresa Carsten, Executive Officer

Date: November 17, 2026
Item: 13
Title: Contract Status Report
Action Item

Summary

This report provides an overview of PEBP's current contract portfolio and ongoing contract management strategy, including anticipated new contracts, proposed amendments, and the status of active solicitations.

1. Contracts Overview

PEBP continues to coordinate contract administration and oversight with the Nevada Health Authority (NVHA) following the transition to the new agency structure. This includes aligning procurement and fiscal processes, reviewing existing contractual obligations, coordinating contract approvals and amendments, and monitoring vendor performance. PEBP is also working to ensure continuity of essential vendor services, maintain compliance with state contracting requirements, and provide appropriate oversight of contractual expenditures and deliverables.

2. New Contracts

PEBP is entering into a new contract with TELUS Health to provide a system for managing participant enrollment, eligibility, and accounting. The contract term is January 1, 2027, through December 31, 2030, the contract has a maximum not-to-exceed amount of $6,271,019 over the initial four-year term. The contract includes two optional one-year extensions, allowing PEBP to continue services beyond the initial term, subject to applicable approvals, contract terms, and funding availability.

3. Contract Amendments

PEBP is proposing a contract extension with Claims Technology (CTI) for continued independent audit and monitoring services, including HRA claims auditing, quarterly and annual UMR monitoring, and pharmacy auditing. These services support financial oversight, vendor accountability, and identification of potential claims-processing discrepancies. The pharmacy audit is estimated to require approximately 5–9 months from receipt of complete and accurate data through analysis, PBM investigation, and delivery of the final audit report. The proposed cost: $179,420. Extending the agreement will allow PEBP to maintain continuity of independent audit and monitoring services, support ongoing oversight of contracted vendors, and identify opportunities for improved accuracy, compliance, and cost containment.

4. Status of current Solicitations

PEBP continues to advance procurement activities to support program operations, improve administrative efficiencies, and ensure the availability of services necessary to administer participant benefits. The Nevada Health Authority (NVHA), through the State Purchasing Division, issued a competitive Request for Proposals on October 22, 2026, for Pharmacy Benefit Manager services for Nevada Medicaid and PEBP. The anticipated award date is June 8, 2027, subject to the Board of Examiners approval.

Status of PEBP Contracts

Contracts Summary Including Above Strategies			
SERVICE	**CURRENT VENDOR**	**CURRENT EXPIRATION DATE**	**ANTICIPATED EXPIRATION DATE**
Actuarial/Consulting Services	Segal Company	06/30/2027	06/30/2027 + assumed by NVHA
Benefits Management System	Lifeworks/TELUS Health	12/31/2026	12/31/2030. Currently at GFO to go to BOE for final approval on 12/2
Centers of Excellence	Carrum Health	06/30/2028	06/30/2028
Dental PPO	Diversified Dental Services	06/30/2027	06/30/2028 + assumed by NVHA
Financial Auditor	Eide Bailly	12/31/2026	12/31/2030
Group Basic Life Insurance	United Healthcare Insurance	06/30/2028	06/30/2028
Health Plan Auditor	Brown & Brown/Claims Technologies	06/30/2027	06/30/2028
HSA/HRA Account Management	HSA Bank	06/30/2028	06/30/2032 Currently with the vendor for review and signature
Medical PPO	UMR, Inc.	06/30/2028	06/30/2028
Medicare Exchange	Willis Towers Watson (Via Benefits)	06/30/2030	06/30/2030
Oncology Concierge	Carrum Health	06/30/2028	06/30/2028
Pharmacy Benefit Manager	Express Scripts	06/30/2028	06/30/2032 + assumed by NVHA
Southern Nevada HMO	Health Plan of Nevada	06/30/2030	06/30/2030
Third-Party Claims Administration	UMR, Inc.	06/30/2028	06/30/2028
Utilization/Case Management	UMR, Inc.	06/30/2028	06/30/2028

Contract Status Report. Shannan Canfield, Quality Control Officer